NHS
University Hospitals Coventry and Warwickshire
NHS Trust

THE MAPLE UNIT

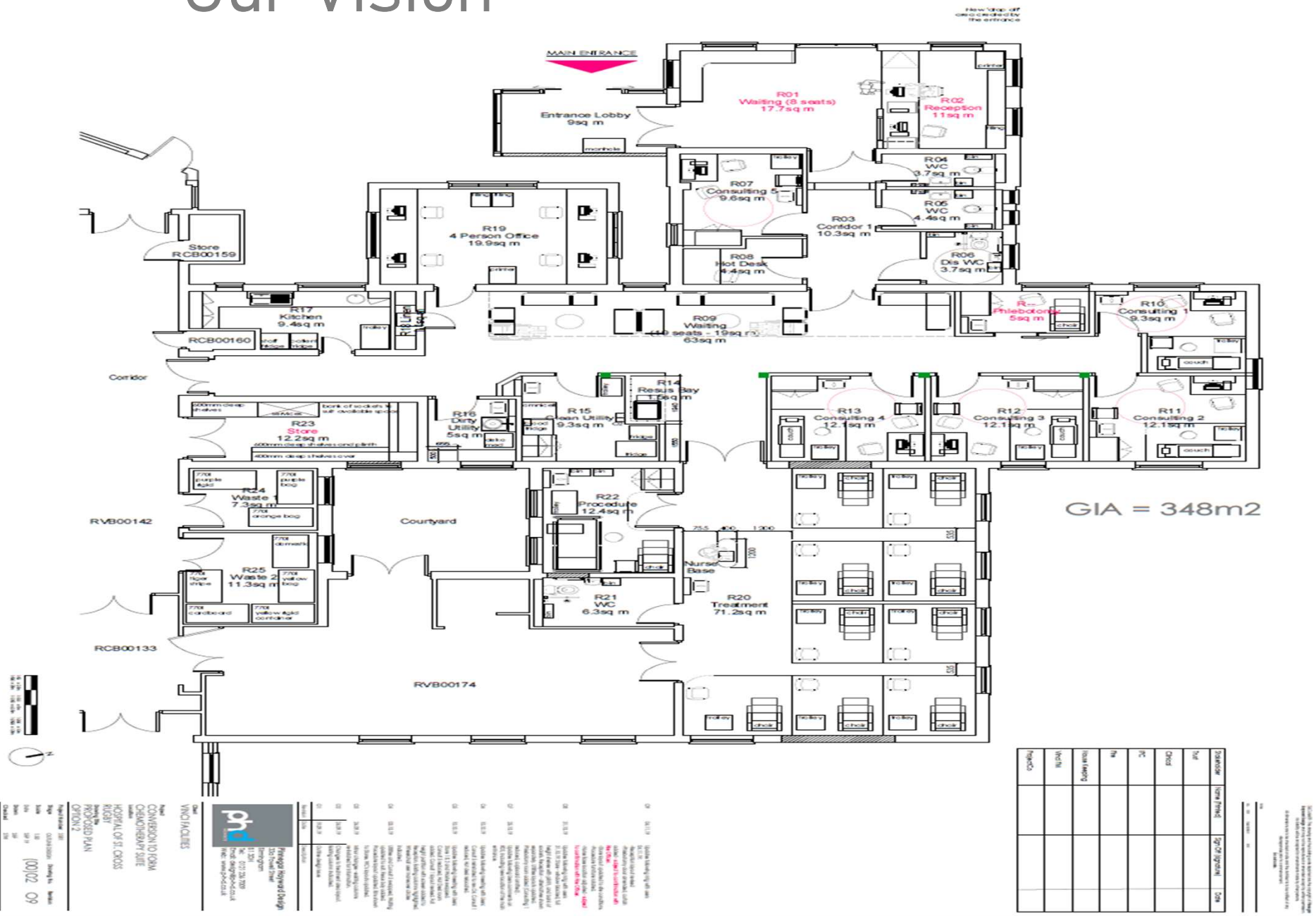
Haematology and Oncology Day Unit
The Hospital of St Cross

Dr Beth Harrison Consultant Haematologist, Clinical Head of Service

Sam Neale Lead Nurse Chemotherapy Services

The Maple Unit

Our Vision


MAIN ENTRANCE
R01
Waiting (8 seats)
17.7sq m
R02
Reception
11sq m
Entrance Lobby
9sq m
R04
WC
3.7sq m
R05
WC
4.4sq m
R06
Dis WC
3.7sq m
R07
Consulting 5
9.6sq m
R03
Corridor 1
10.3sq m
R08
Hot Desk
4.4sq m
R19
4 Person Office
19.9sq m
Store
RCB00159
R17
Kitchen
9.4sq m
RCB00160
R18 Linen
R09
Waiting
(6 seats - 19sq m)
63sq m
R--
Phlebotomy
5sq m
R10
Consulting 1
9.3sq m
Corridor
R14
Resus Bay
11.6sq m
R15
Clean Utility
9.3sq m
R16
Dirty
Utility
5sq m
R13
Consulting 4
12.1sq m
R12
Consulting 3
12.1sq m
R11
Consulting 2
12.1sq m
R23
Store
12.2sq m
R24
Waste 1
7.3sq m
RVB00142
Courtyard
R22
Procedure
12.4sq m
Nurse
Base
R25
Waste 2
11.3sq m
R21
WC
6.3sq m
R20
Treatment
71.2sq m
RCB00133
RVB00174
GIA = 348m2

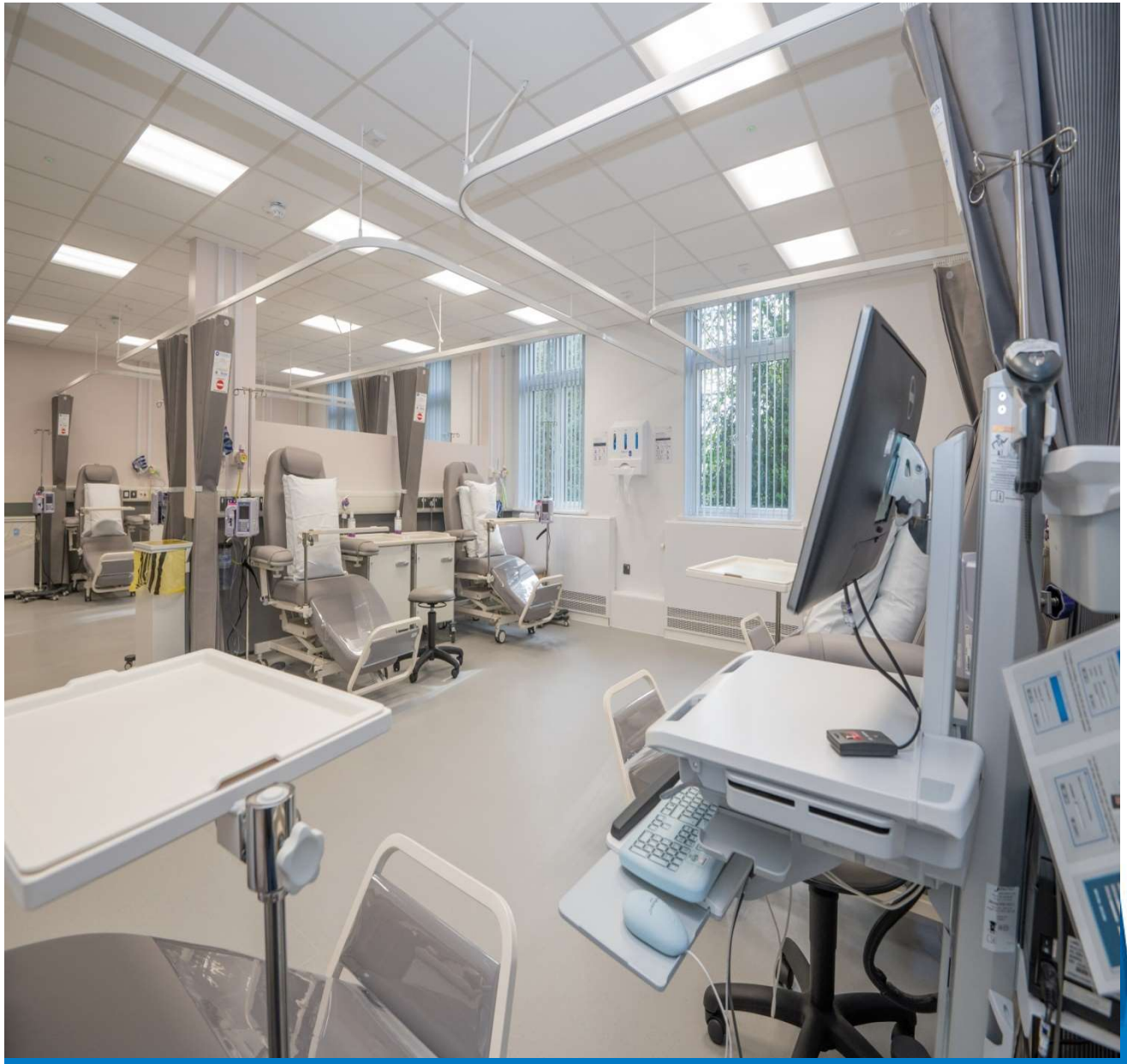
Financial Support

- Coventry Hospitals Charity – c £845,000
- Friends of St Cross – c £200,000
- UHCW NHS Trust – New Windows, Roof, Heating and lighting

Outpatient Consulting Rooms

- 5 Consulting Rooms for Outpatient Clinics
- Haematology Clinics 3 days per week
- Oncology now 1 full day per week with plans to increase
- Clinical Psychology supporting both Oncology and Haematology Patients
- DVT and Anticoagulation Services are already on site 5 days per week but have increased this Service and will now provide additional clinics to support increasing activity.

Treatment Area



- 9 treatment chairs
- Treatment delivery :
  - Chemotherapy
  - Blood transfusions
  - Other blood product support,
  - Iron infusions,
  - Venesections,
  - Blood taking,
  - Central line care (PICC lines, Hickman lines & Ports)
  - Bisphosphonates
  - Scalp Cooling to follow
- Procedures

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University Hospital
Your new password / passphrase
HAEMATOLOGY

Patient Activity

Since opening on the 1st May we have delivered:

- 215 blood transfusions
- 6 bone marrow procedures
- 675 Chemotherapy treatments
- 46 Pre-treatment COVID Swabs
- 604 Line care
- 200 Venesections
- 300 blood tests from central lines
- 22 Iron Infusions
- 198 other non-Chemotherapy Treatments
- Over 1,600 Outpatient Appointments

Patient Feedback

Great staff and unit clean and tidy

Staff are always pleasant and very efficient and the volunteers always helpful and keep patients stocked with drinks etc.

So convenient that the appointment was at St Cross. The staff are wonderful & always polite and caring. St Cross is a great hospital.

Because it was the best care that I possibly could have with wonderful staff

The whole atmosphere on the ward is lovely staff interact with patients the whole time and help you feel really calm and relaxed.

Because apart from all the staff doing a fantastic job they are very friendly and put you at your ease which I think is very important.....Thank you all at The Maple Unit Rugby

The staff and treatment that I receive is always excellent.

Outstanding care and attention given when feeling so poorly

First time on the ward, your staff were warm, welcoming and put me totally at ease before, during and after my treatment, they are a credit to your hospital.

Very professional and friendly. Made me feel very welcome

Very good experience, caring, informative and compassionate staff on maple ward

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The Team

1 x Band 7 Unit Manager

1 x band 6 Clinical Sister

4 Band 5 Chemotherapy Trained Nurses

1 Band 3 Health Care Support Worker

2 Band 2 Health Care Support Workers

2 DVT/Anticoagulation Clinical Nurse Specialists

1 Trust Grade doctor

2 Haematology Secretaries

1 Receptionist

1 Chemotherapy Co-ordinator

Volunteer Team

With Thanks

- To everyone involved with the Friends of St Cross Charity for their support for our vision for a modern, integrated unit for Oncology and Haematology patients at the Hospital of St Cross

- Thank you – on behalf of our patients and staff