

# Juliet Hancox

Chief Operating Officer  
NHS Coventry and Rugby Clinical  
Commissioning Group



# Who we are

- We are responsible for planning, organising and buying NHS-funded healthcare for around 450,000 people in the Coventry and Rugby areas. This includes most hospital and community NHS-funded services, though not primary care or specialised services.
- NHS Coventry and Rugby CCG is a membership organisation, representing all 75 GP practices in our area. We have a governing body answerable to the member practices, led by elected local GPs, other clinicians and lay members supported by senior healthcare managers.

# What we do

In 2015/16 the CCG had control of £584 million allocated by the Department of Health for spending on a variety of services including:

- **Community health services** such as treatment by district nurses, advice from health visitors, rehabilitation, physiotherapy and occupational therapy to help people recover from illness or injury
- **Hospital services** for people who are ill or injured and need more specialist input, often provided in this area by the two hospitals run by the University Hospitals Coventry and Warwickshire NHS Trust
- **Mental health services** talking therapies for people with common mental health problems, and care from mental health teams for people with more complex needs
- **Medication** that patients are prescribed by their GP, consultant or other NHS practitioner

# Examples of what we doing in Rugby:

## **Growing population and rising demand:**

We continue to work with NHS England and other relevant organisations regarding the Brownsover surgery and other areas such as the Rugby Mast site to ensure that there is a GP surgery to meet the needs of the growing population.

## **Family Support Worker**

In the past year, we have had a Family Support Worker working with 4 practices. The GP Family Support Worker project is an example of the CCG and Warwickshire County Council working in partnership to develop the early help offer through using the Common Assessment Framework and supporting children, young people and families to achieve better outcomes.

# Examples of Rugby work (continued)

## **Connect Well**

We have also had the Social Prescribing project called Connect Well. The pilot has been focused in Rugby where pressures upon public and voluntary services are increasing due to the growing population and a desire among communities to focus on their health and adopt healthier lifestyles. The service targets patients aged 18 and over, presenting at General Practice. GPs, Practice Nurses can refer and patients that also can self-refer.

## **Integrated Neighbourhood Teams (INT)**

We are currently in the process of implementing a Rugby INT. It is similar to the Coventry INT where it has been created to help avoid unplanned hospital admissions for your frail patients, ensure multi-disciplinary support for those with complex needs, provide care navigation for less complex patients and access social support to help frail patients' wellbeing.

# Future challenges

- Population growth
- Increasing demand
- Financial pressures across health and social care
- Five Year Forward View commitments

Any questions?

